# Product Reviews

An unlimited number of product reviews can be added to the cloud application. They can also be edited and deleted. The maximum number of characters for the review text is 4000 at the database.

A product review will always be a URL which points to one of the following:-

* URL Link
* PDF Document
* Word Document

In the case of a URL Link, the URL will be a normal web page e.g. [www.bbc.co.uk/reviews/1](http://www.bbc.co.uk/reviews/1)

In the case of a PDF Document / Word Document, the URL will always end in the specified file format. For example, if the review is a PDF document then the URL will end in “.pdf”, for a Word Document it will be “.doc”.

The “Review Document Type” combo consists of the following options:-

* URL Link
* PDF Document
* Word Document

**It is crucial that the correct selection is made in the combo relative to the URL Link, failure to do this will result in the product link in the UX not functioning correctly.**

## Further notes

The following constraints have been placed on the field lengths:-

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | HEADLINE |  | 50 | | PUBLISHER NAME |  | 50 | | TEXT |  | 4000 | |  |  |
|  |  |  |

The 4000 character limit for the review text on the database may have to be constrained in the future purely for presentation purposes. Will need to test how this may look on the shop web page.

The way in which browsers handle the opening of documents within a browser varies between all of them and periodically changes as browser vendors issue updates. It also depends on what software is installed on the client device. For example,a PDF document will happily open within the browser in most versions of Internet Explorer, whereas most tablets and Firefox will download the PDF to the client device and then prompt the user to manually open the PDF in whatever PDF viewer happens to be installed on the client device.

There is currently no functionality to store product review documents within the CompareCloudware database and then configure the product review URL to point to this stored document.